

PATIENT JOURNEY WORKFLOW

drsalmankhan.com

ANALYTICS 6

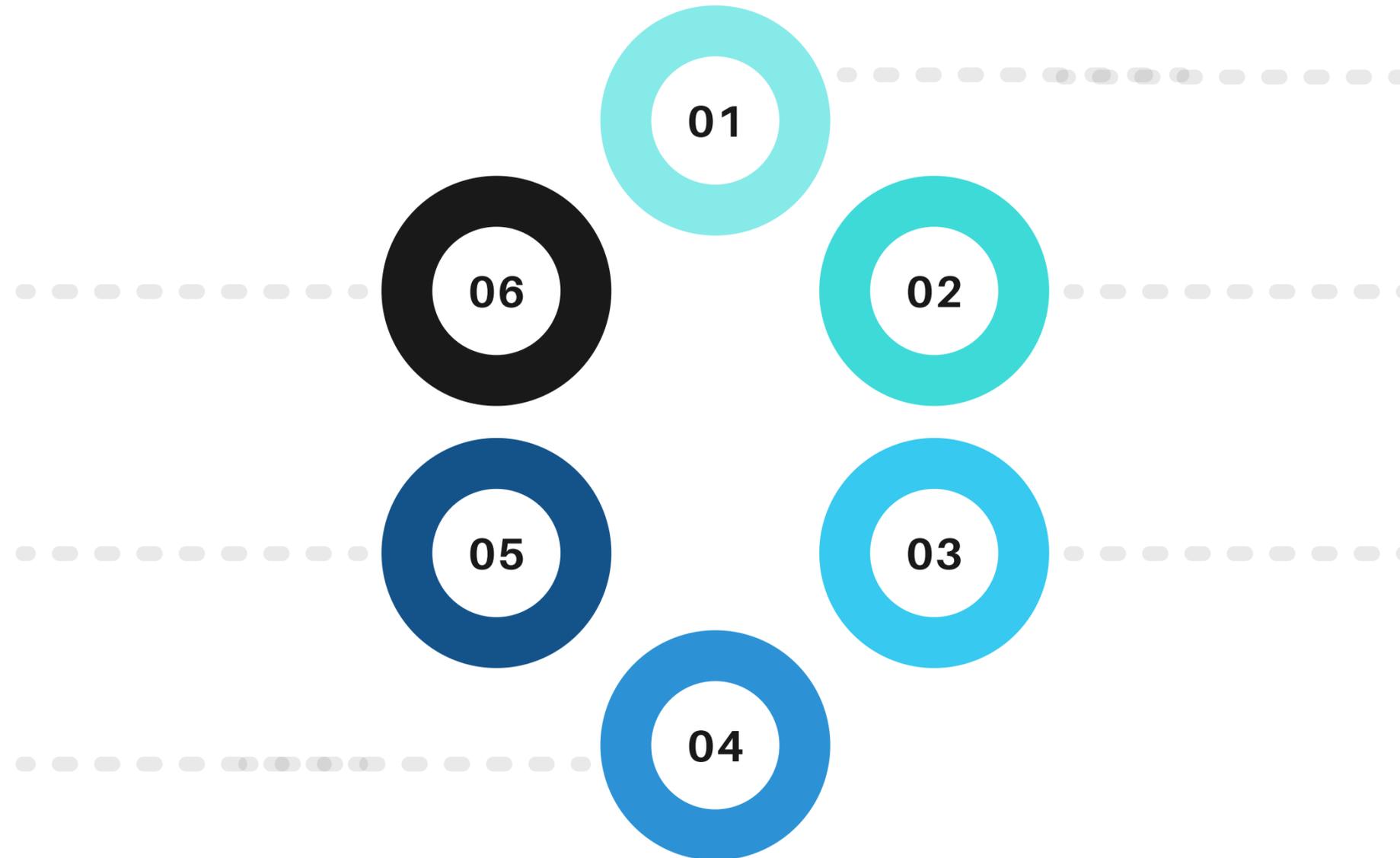
Surveys
Data evaluation
Follow up information
Promotions

CHECKOUT 5

Appointment booking
Customer feedback
request
Promotion Information

PAYMENT 4

Transaction process
Payment Plans
Dental Finance
Discounts



ENQUIRY 1

Online
Offline
Onsite
Promotions
Discounts

BOOKING 2

Biodata capture
Reason for attendance
Medical information
Exemption validation
GDPR
Clinic information

APPOINTMENT 3

Pre Appointment data
Reception Assistant
handover
AV tools
Follow up email
Patient education
Videos