EMPLOYEE ONBOARDING

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SUMMARY OF TOPICS

MAIN POINTS COVERED

Patient Work Flow Structure

Work Groups

Video Requirements

Site Visit

Video Content

Add Ons

Process Consistency Benefits

Indifference and neglect often do much more damage than outright dislike.

J.K. ROWLING

CLEAR STRUCTURE

PATIENT WORKFLOW

Allow new Employees to engage with the patient journey in a simple to undertsand format.



WORKGROUPS

FRONT DESK

Video learning content for key tasks

NURSE

Equipment training and material handling

DENTIST

UDA process efficiency , referrals, Product information



VIDEO STRUCTURE





HD VIDEO LEARNING
MODULES 2 MINUTE LENGTH
WITH 5 KEY LEARNING
POINTS
REINFORCEMENT







VIDEO LENGTH

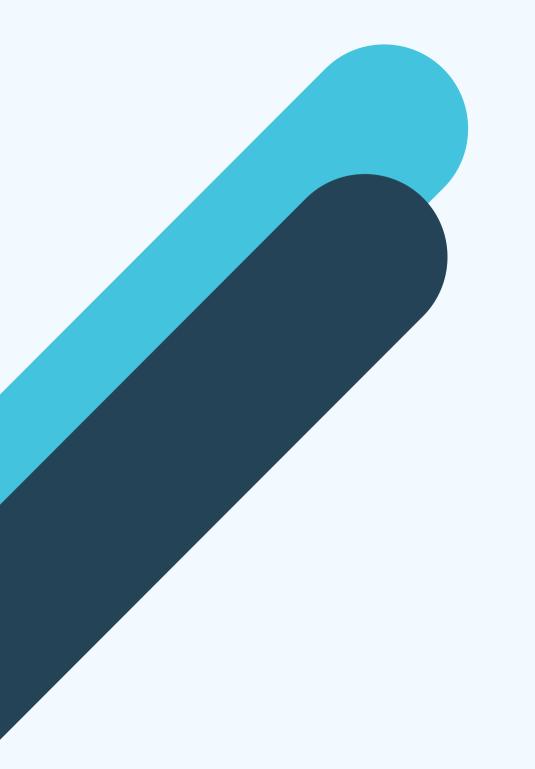
2 minutes maximum

VIDEO CONTENT

5 learning points.

WORKFLOW

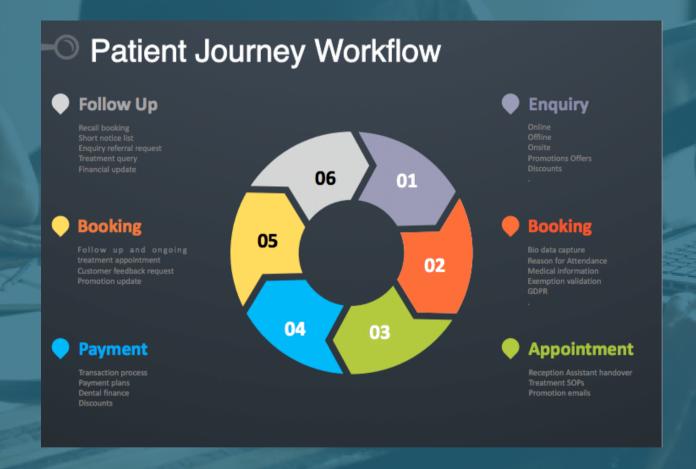
Reinforcement of tasks according to workflow



SITE VISIT

MINIMAL DOWNTIME

Video recording will be completed with minimal impact on Clinic services.



WORKFLOW SOPs

Videos to be produced for key tasks in a working day from AM set up to PM shutdown

VIDEO CONTENT



SURVEY

Workgroup surveys to create content

WORKFLOW

Video content to be used in alignment with workflow

ONBOARDING

Remote access on demand to resources





ADD ONS

POST VIDEO QUIZ TO IMPROVE REINFORCEMENT

WORKGROUP ACCESS TO RELEVANT CONTENT

COMPLIANCE

APPRAISAL INTEGRATION

PROCESS CONSISTENCY BENEFITS





EFFICIENCY

Workflow structure will reduce time for tasks.



Reduction in downtime and equipment failiure





INFORMATION

Clearer communication between workgroups

PATIENT EXPERIENCE

Improved patient experience



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